



WILLMAR PUBLIC LIBRARY

Contactless Curbside Hold Pick Up

While the Willmar Library remains closed until further notice due to the COVID-19 pandemic, we have begun offering contactless curbside pick-up of library items.

Curbside service Hours: 9AM-8PM M-Thurs, 9AM-5:30PM Fri, and 10AM-2PM Sat.

If someone in your household is sick please DO NOT use curbside service.

1. **Place a hold for a physical library item using your Library Card:**

Online: <https://iii.pioneerland.lib.mn.us/> or by phone: 320-235-3162

2. **Wait for a call or email notifying you your items are ready. Starting June 1st, patrons who are set up for email notifications will receive an email. If your notification preference is phone, library staff will call you when your requested items are ready.**
3. **Arrive at the Library and park your car along 5th St SW (near the library front) entrance then call the library @320-235-3162 to let us know you have arrived. **You will need to provide your library card number when you arrive & call.****
4. **Library staff will bring your items outside and leave them on the bench at the bottom of the stairs by the library entrance door. **IMPORTANT: Please do not try to approach staff and stay in your car or keep at least 6 feet away until staff leave.****
5. **Pick up the bag(s) that has been placed on the bench.**

Please note that while staff will be in the library during pick-up dates and times, we will NOT answer the door and no patrons will be allowed into the library.

Remember, you are able to use our wifi 24/7 from the security of a parked car in our lot or in front of our building. To access our digital collection go to pioneerland.overdrive.com